

# 2018-2019 STRATEGIC PLAN

### MISSION

To enable women in all accounting and finance fields to achieve their full potential and contribute to their profession.

### **VISION**

AFWA Members are empowered professionals who succeed with passion and integrity

**EMPOWERMENT** 

**LEADERSHIP** 

**INTEGRITY** 

**PASSION** 

# GOAL 1

**CHAPTER DEVELOPMENT** 

**Chapter Models:** Develop a model for chapters based on a good, better, best approach (Connect. Advance. Lead)

Select chapters to begin with pilot program

**Chapter Coaches:** Continue to develop the Chapter Coach program to provide personalized support to chapters

**Resources:** Develop resources and training materials for chapter leaders

- Provide nano-learning for chapters on important recruitment and retention tactics
- Assist chapters with organizational structure (ex. bylaws)
- Assist and become the resource for chapter recruitment
- Encourage retention at the chapter level
- Improve personal touch/communication to/from chapter leaders down to the members

# GOAL 2

**VOLUNTEER EXPERIENCE/LEADERSHIP DEVELOPMENT** 

# **Chapter Volunteers**

- Provide training materials, orientation and leadership training for chapter volunteers
- Develop a succession plan model for chapters (ref. chapter bylaws)
- Provide a platform for chapter leaders to communicate and share ideas

# **Leadership Development**

- Utilize eLearning to provide soft skill development for members
- Begin development of a Leadership Academy
- Continue with the Women of Influence program
- Continue with Women Who Count Awards

**LEAP Advisory Council:** utilize LEAP as an advisory council to collect feedback and input on national initiatives

- Develop a timeline for and topics for discussion
- Provide feedback to LEAP for how National is using their input

# GOAL 3 MEMBERSHIP RECRUITMENT & RETENTION

#### Recruitment

- Promote recruitment and retention priorities at the chapter level through an annual chapter membership challenge
- Create a culture of referrals through the maintenance and growth of AFWA's 'warm-lead' referral program
- Expand on University connections including BAP and accounting and finance professors, including a focus at community colleges
- Utilize social media for prospecting, targeting, and direct messaging with potential members
  - Develop a communication plan to encourage followers to join
  - Increase member engagement on social media to increase membership

### **Corporate Memberships**

- Understand and promote AFWA's value from the employer's perspective
- Develop plan and outreach to grow membership among Big 4 Firms and other corporate members
- Expand current corporate memberships into additional markets

# **Membership Renewals**

- Research payment option alternatives, such as auto-renew, Venmo, Paypal, or installment dues
- Promote and expand the Expert Directory to provide value for members
- Expand on online learning opportunities that provide value to members
- Utilize video and live streaming to improve communication and add value to membership
- Utilize Call Center campaign for membership renewal
- Provide local chapters with expired member lists for recruitment efforts

# GOAL 4 PARTNERSHIP PROGRAMS

**Local and National Programs**: develop a two-way benefit plan to promote local chapter sponsors at the national level and more directly promote national sponsors within local chapters.

**Prospect Development:** utilize past survey responses, and warm leads from members to develop a thorough prospecting list for headquarters contact

- Explore potential association partners with other organizations
- Research sponsoring companies of other associations

#### Value and Return

- Provide better data on membership demographics, nationally and locally
- Improve ROI tracking methods
- Heighten sponsorship recognition on social media and through new creative ways
- Utilize sponsors to proved content/benefits to members

# THREAD: THOUGHT LEADERSHIP

AFWA will be the resource for the industry for media, professionals, and outside entities seeking information on women in the accounting and the financial fields.

# THREAD: DIVERSITY AND INCLUSION IN THE WORKPLACE

AFWA will improve diversity through a blending of different backgrounds, experiences and perspectives within a team and through support for a collaborative environment that values open participation from individuals with different ideas and perspectives